

Your Portfolio Program GO Guide



A good VACATION changes everything.

Welcome to the Hyatt Vacation Club family — and the Portfolio Program!

So what's ahead? A lifetime of vacations. Of new cultures and authentic experiences. Of waking up to the sound of gentle waves, mountain views, or just about any other vacation setting you seek.

And it gets better.

The Portfolio Program gives you the freedom and flexibility to vacation the way you want each year. Travel to any resort in the Heritage Collection. Or explore a world of destinations and travel experiences through BEYOND, World of Hyatt®, and Interval International®.

Vacations matter. This is your time to flourish and rediscover your zest for life. To discover new horizons and new ideas. To celebrate the joy of togetherness.

We can't wait to help you embrace the power of purposeful time away as you create more happiness and lifelong memories together.



Portfolio Program



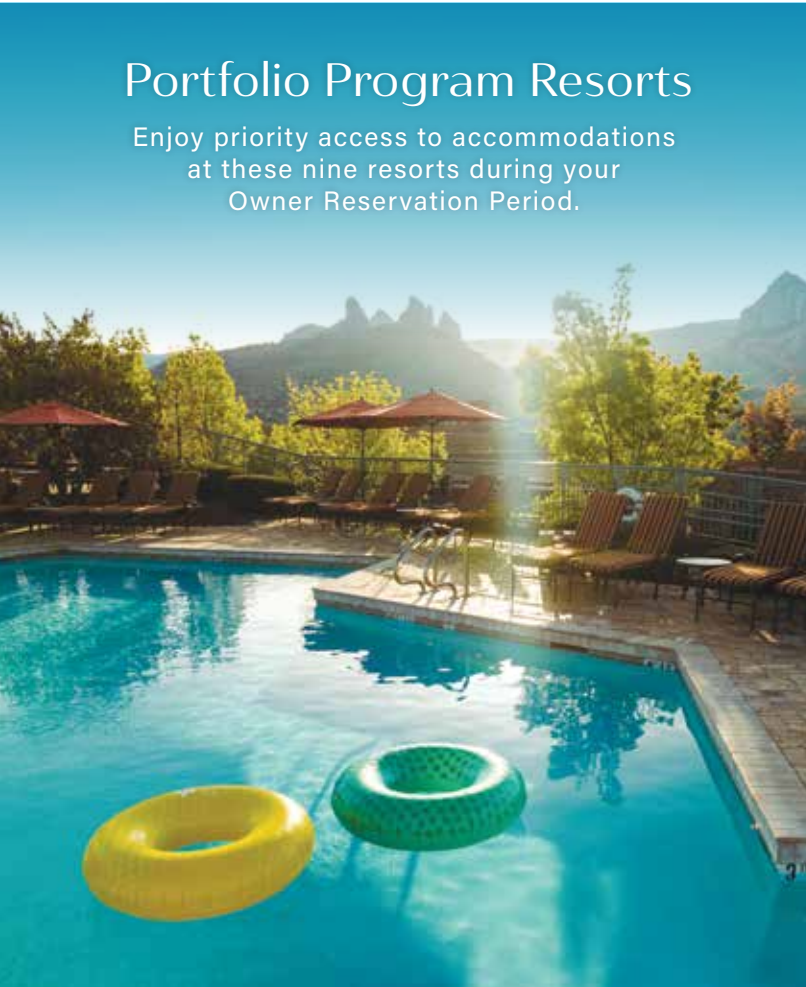
Let's GO.

Five Ways To Play in the Portfolio Program

01

Portfolio Program Resorts

Enjoy priority access to accommodations at these nine resorts during your Owner Reservation Period.



02

Club-to-Club Exchange

Vacation at additional accommodations across the Heritage Collection resorts.



03

Interval International

Exchange to stay at Platinum Collection resorts or a worldwide network of 3,200+ other resorts.



04

World of Hyatt

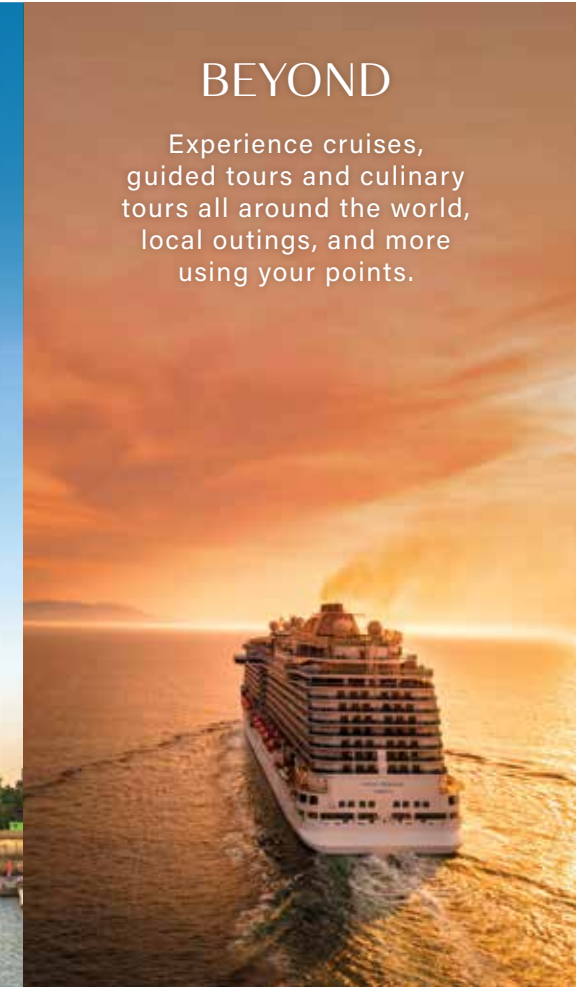
Convert your Portfolio Points to World of Hyatt® Bonus Points to use toward stays at 1,300+ Hyatt hotels and resorts across six continents.



05

BEYOND

Experience cruises, guided tours and culinary tours all around the world, local outings, and more using your points.



01

Portfolio Program Resorts



Hyatt Vacation Club at Windward Pointe

Portfolio Program Resorts

Your Ownership is a key that opens the door to a world of vacation possibilities. It all starts with the Portfolio Program resorts.

- Arizona
- Hyatt Vacation Club at Piñon Pointe, Sedona
- California
- Hyatt Vacation Club at Highlands Inn, Carmel
- Colorado
- The Aspen Mountain Residences,* Aspen
- Florida
- Hyatt Vacation Club at Coconut Cove, Bonita Springs
- Hyatt Vacation Club at Beach House, Key West
- Hyatt Vacation Club at Sunset Harbor, Key West
- Hyatt Vacation Club at Windward Pointe, Key West
- Nevada
- Hyatt Vacation Club at High Sierra Lodge, Lake Tahoe Area
- Texas
- Hyatt Vacation Club at Wild Oak Ranch, San Antonio

* The Aspen Mountain Residences is included in the Hyatt Vacation Club Portfolio Program but is not owned or operated by HV Global Group, Inc., Hyatt Hotels Corporation, or any of their respective affiliates, and it does not participate in the World of Hyatt® program.



Hyatt Vacation Club at Piñon Pointe



Hyatt Vacation Club at Highlands Inn



Hyatt Vacation Club at High Sierra Lodge



Hyatt Vacation Club at Sunset Harbor



Hyatt Vacation Club at Wild Oak Ranch



Hyatt Vacation Club at Coconut Cove

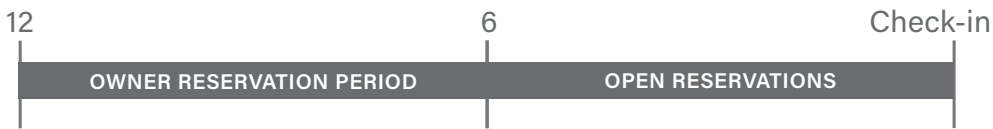
Owner Reservation Period

12 to 6 Months Prior to Arrival

You can reserve vacations at Portfolio Program resorts, based on availability, any time from 12 months ahead up to the day of arrival. Portfolio Program Owners exclusively have priority access to this availability during the Owner Reservation Period (ORP). This window extends from 12 months to 6 months prior to arrival. Then, within 6 months of check-in, availability at Portfolio Program resorts is open to all Heritage Collection Owners.

- Reserve a single stay from 1 to 30 nights* within the Use Year of your Portfolio Points.
- Schedule your arrival and departure for any day of the week.
- Reserve accommodations of any size to best fit your needs.

Vacation Planning Timeline:



The priority access reservation window — your ORP — is open 12 months to 6 months before your preferred arrival date.

* The Aspen Mountain Residences is not a Hyatt Vacation Club property and is not managed by HV Global Management Corporation or any of its affiliates. A 3-night minimum stay is required.



Request Lists

Portfolio Points Owners can choose to place a Request List request prior to reservations being available.

- The request list timeframe and the number of vacation requests accepted are determined by your Membership Tier. Your Membership Tier is determined by the number of Portfolio Points you own.
- You may use banked points when booking 6 months or less prior to your desired arrival date.
- Borrowed points cannot be used for request list vacations.
- A confirmation is sent on the first day of your Owner Reservation Period should your request match an available vacation exactly.
- If you don't receive a confirmation, a match isn't available, and you'll need to confirm your ORP reservation on The Lounge.
- For your request to be confirmed and your reservation booked, you must have a sufficient number of Portfolio Points in your account and the maintenance fees must be current on the points being used.
- The Use Year of your Portfolio Points must match the Use Year of your check-in date.
- The reservation fee is collected when your vacation is confirmed.

	MEMBERSHIP TIER	REQUEST LIST TIMEFRAME	VACATION REQUESTS FOR RESERVATIONS AT PORTFOLIO PROGRAM RESORTS
	CLASSIC Up to 2,200 Portfolio Points	Up to 14 months prior to arrival	1 reservation for up to 7 nights
	EXECUTIVE 2,201–4,399 Portfolio Points	Up to 15 months prior to arrival	1 reservation for up to 7 nights
	PREMIER 4,400–6,599 Portfolio Points	Up to 16 months prior to arrival	1 reservation for up to 7 nights
	ELITE 6,600 or more Portfolio Points	Up to 18 months prior to arrival	1 reservation for up to 14 nights or 2 reservations for up to 7 nights each

Knowing your Membership Tier is helpful. The number of Portfolio Points in your account determines your Membership Tier and associated program benefits.

Cancellation Policy for Vacations Booked During the ORP

The following chart shows the redistribution of points and applicable fees for each cancellation window. Restricted Portfolio Points may still be banked for a future Use Year or transferred, but the restrictions still apply. Fees are subject to change.

CANCELLATION FEES AND PORTFOLIO POINTS RESTRICTIONS			
	90 DAYS PRIOR TO ARRIVAL	Portfolio Points are returned unrestricted	No cancellation fees
	61 TO 89 DAYS PRIOR TO ARRIVAL	Portfolio Points are returned unrestricted	Owner pays a cancellation fee of \$57 via phone \$51 via website
	0 TO 60 DAYS OF ARRIVAL	Portfolio Points are returned restricted, and may only be used to confirm a new vacation within 59 days of arrival	Owner pays a cancellation fee of \$57 via phone \$51 via website

Accommodation Confirmation Option

You may be able to use additional Portfolio Points to secure a specific unit, floor level, or view, based on availability and varying by resort.

This Accommodation Confirmation Option is only available at the time of booking on The Lounge or with the GO HYATT team, based on availability. The number of points required depends on your Membership Tier.*

The Accommodation Confirmation Option is not offered when using automated processes such as a request list or waitlist (any request placed after the reservation window has already opened).

MEMBERSHIP TIER	THE NUMBER OF PORTFOLIO POINTS REQUIRED FOR ACCOMMODATION CONFIRMATION
CLASSIC Up to 2,200 Portfolio Points	100
EXECUTIVE 2,201–4,399 Portfolio Points	75
PREMIER 4,400–6,599 Portfolio Points	50
ELITE 6,600 or more Portfolio Points	25

* Subject to additional restrictions imposed by the reservation operator from time to time. The reservation operator may modify or cancel the accommodations confirmations or special requests or benefits in its sole discretion and for any or no reason.



02

Heritage Collection Resorts



Exchanges and Reservations

To further expand your travel options, we’re pleased to provide you access to other Heritage Collection resorts through Club-to-Club Exchange.* This is one more way to experience unparalleled vacations, and allows you to:

- Make reservations for 2-, 3-, 4-, or 7-night stays from 12 months to 1 day before your preferred arrival date.
- Add your travel dates to a request list up to 18 months prior to your preferred arrival date. When your request becomes available, you will receive confirmation of your reservation.

When placing a waitlist request for a reservation at a Heritage Collection resort through Club-to-Club Exchange,** you’ll need to provide a payment card with an expiration date that’s valid through the requested travel dates. Your card will be charged when the reservation is confirmed. You’ll also need to have the required number of Portfolio Points available in your account at that time.

Cancellations

CANCELLATION POLICY FOR CLUB-TO-CLUB EXCHANGE		
61 DAYS OR MORE PRIOR TO ARRIVAL	Portfolio Points are returned unrestricted	Owner pays a cancellation fee of \$57 via phone \$51 via website
WITHIN 60 DAYS OF ARRIVAL	Portfolio Points are returned restricted, and may only be used to confirm a new vacation with 59 days of arrival	Owner pays a cancellation fee of \$57 via phone \$51 via website

Fees are subject to change without notice.

* Subject to additional restrictions imposed by the reservation operator from time to time. The reservation operator may modify or cancel the accommodations confirmations or special requests or benefits in its sole discretion and for any or no reason.
** Refer to Hyatt Vacation Club Portfolio Program Rules and Regulations and the Club-to-Club Exchange Agreement for details.



Hyatt Vacation Club at Kā'anapali Beach

03

Interval International



Diamond Beach, Bali

Exchange Through Interval International

Your Ownership also includes an Interval Gold® membership with Interval International®. Interval is a leading vacation exchange company that facilitates exchanges to thousands of resorts around the world.*

Additional Interval Gold Membership Benefits Include:

- A 1:1 Portfolio Point to Interval point conversion ratio.
- Getaways – low-priced weeklong resort accommodations that don’t require Portfolio Points.
- Discounts – save on all Getaways.

You may use activate or banked Portfolio Points to explore the world through Interval’s vast resort network. When using Portfolio Points, you’ll need to place an exchange request and confirm the exchange prior to the end of the Use Year of your Portfolio Points.



Santorini, Greece



Chiang Mai, Thailand



Sorrento, Italy



British Columbia, Canada

Participation is subject to the Interval International® Terms and Conditions of Individual Membership and Exchange (T&Cs). Access to resorts and services described as part of the Interval Network is provided via an affiliation with Interval International, Inc. and is subject to Interval International, Inc.’s T&Cs. Actual participating resorts are subject to change. Participation in exchange with Interval International may require the payment of additional fees.

Accessing Platinum Collection Resorts

You may initiate an exchange request through Interval International to visit Platinum Collection resorts. You'll enjoy priority access and reduced exchange fees when booking at these resorts through Interval International.

Resorts Include:

- Hyatt Vacation Club at Northstar Lodge, Lake Tahoe Area, CA
- One Village Place Residences, Lake Tahoe Area, CA
- Hyatt Vacation Club at Desert Oasis, Palm Springs Area, CA
- Hyatt Vacation Club at The Welk, San Diego Area, CA
- Hyatt Vacation Club at The Ranahan, Breckenridge, CO
- Hyatt Vacation Club at The Lodges at Timber Ridge, Branson, MO
- Hyatt Vacation Club at Sirena del Mar, Cabo San Lucas, MX
- The Residences at El Corazón de Santa Fe, Santa Fe, NM



Hyatt Vacation Club at The Welk



Hyatt Vacation Club at Sirena del Mar



Hyatt Vacation Club at The Ranahan

Planning Your Exchange With Interval International

1. Verify Your Portfolio Points

Log in to The Lounge at thelounge.hyattvacationclub.com or call **800.GO.HYATT** to access your current Portfolio Points balance.

2. Start Planning

The key to success with exchanges is familiarizing yourself with the Travel Demand Index (TDI) charts. These charts reflect the relative supply and demand for vacations in a certain destination.

Partial-week stays are available through Interval based on a ShortStay Exchange® points chart and may be confirmed as an instant exchange within 60 days of arrival.

For more information on using the TDI charts, please visit intervalworld.com.

3. Make Your Request

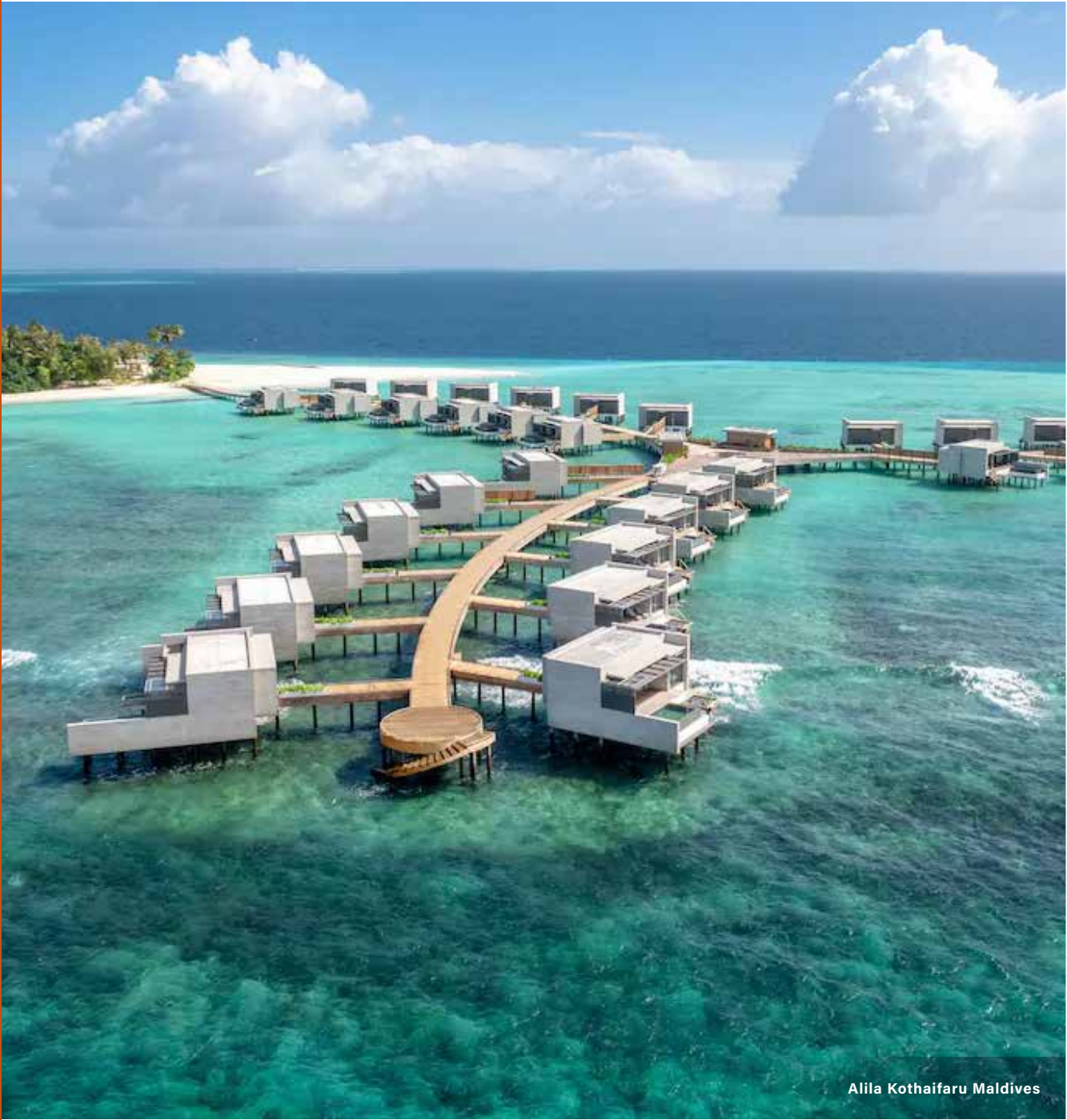
Once you choose your preferred resort or destination, make your request by logging into your membership account at intervalworld.com.

Participation is subject to the Interval International® Terms and Conditions of Individual Membership and Exchange (T&Cs). Access to resorts and services described as part of the Interval Network is provided via an affiliation with Interval International, Inc. and is subject to Interval International, Inc.'s T&Cs. Actual participating resorts are subject to change.

04

World of Hyatt





Alila Kothaifaru Maldives

To enjoy additional travel opportunities, you may be able to convert your Portfolio Points to World of Hyatt® Bonus Points for stays at 1,300+ Hyatt hotels and resorts all around the globe.* For more details on the World of Hyatt program, please log in to your World of Hyatt account at **hyatt.com**.

To celebrate your purchase, eligible Owners will be enrolled in the World of Hyatt® customer loyalty program at the Discoverist membership level for an introductory 1-year period.**

As a Discoverist, you can earn Base Points, another type of point that can be redeemed for free nights, dining, spa treatments, and more. Base Points are earned through stays and qualifying on-site purchases at participating Hyatt properties. To maintain the Discoverist level after the initial 1-year upgrade, Owners can meet the normal qualifiers by doing one of the following:

- Spending 10 cumulative nights per calendar year in participating Hyatt hotels and resorts
- Earning 25,000 Base Points
- Hosting 3 qualifying meetings, conferences, gatherings, or events at participating Hyatt hotels and resorts



Los Cabos, Mexico



Madrid, Spain



Venice, Italy

* Eligible Owners can convert their Portfolio Points to World of Hyatt® Bonus Points subject to applicable terms and conditions, limitations, and payment of any applicable transaction fees. All hotel stays and other benefits offered through the World of Hyatt program are also subject to the terms and conditions and limitations that apply to the World of Hyatt program generally, as determined by Hyatt Hotels Corporation in its sole discretion. World of Hyatt is owned and operated by Hyatt Hotels Corporation.

** Access to World of Hyatt® is provided via membership in the World of Hyatt Program and is subject to the World of Hyatt Terms & Conditions and the terms and conditions as outlined in the applicable HPC Club documents. Actual participating resorts and hotels are subject to change. The World of Hyatt Program may be discontinued at any time. Some HPC Club Members and resale Owners will be unable to trade their usage for World of Hyatt Bonus Points.

Other Discoverist Benefits

- Earn 5 Base Points per eligible U.S. dollar spent, plus 10% Bonus Points on eligible purchases, including hotel stays and on-site dining, spa treatments, and more.
- Turn Base Points into free nights with no blackout dates starting at just 5,000 Base Points.
- Premium internet.
- Bottled water daily.
- Room upgrades at check-in (preferred rooms within the same type/category as the room you booked).
- Dedicated check-in area at participating hotels and resorts.
- 2 PM checkout, based on availability (4 PM for Globalist members).
- American Airlines AAdvantage® Bonus.

These World of Hyatt benefits are available at participating Hyatt hotels and resorts worldwide, but do not include the Hyatt Vacation Club resorts.

Learn more about the World of Hyatt loyalty program at [hyatt.com](https://www.hyatt.com).

Converting Portfolio Points to World of Hyatt Bonus Points*

	MEMBERSHIP TIER**	CONVERSION RATIO
	CLASSIC Up to 2,200 Portfolio Points	1 Portfolio Point to 41 World of Hyatt Bonus Points
	EXECUTIVE 2,201–4,399 Portfolio Points	1 Portfolio Point to 43 World of Hyatt Bonus Points
	PREMIER 4,400–6,599 Portfolio Points	1 Portfolio Point to 45 World of Hyatt Bonus Points
	ELITE 6,600 or more Portfolio Points	1 Portfolio Point to 50 World of Hyatt Bonus Points

* The Saturday of Week 52 of the year prior to usage is the deadline for converting points. Only purchases from the Hyatt Vacation Ownership developer may be converted to World of Hyatt Bonus Points. Points purchased through an unauthorized resale may not be converted. A \$133 fee applies when using the Owners' website to convert Points, and a \$143 fee applies when converting by phone. All World of Hyatt benefits are subject to the World of Hyatt terms and conditions and Portfolio Program rules. The number of Portfolio Points that may be converted to World of Hyatt Bonus Points in any given Use Year may be limited. An Owner may be denied a conversion request even if all terms and conditions of the program have been met. Fees are subject to change.

** The number of Portfolio Points in your account determines your Membership Tier and the percentage of World of Hyatt Bonus Points you may convert. Knowing your current tier will help you plan your vacations, as higher tiers offer more flexibility. Elite and Premier Membership Tiers, and Executive and Classic Membership Tiers who purchased prior to September 1, 2018, may convert every Use Year. Executive and Classic Membership Tiers who purchase on or after September 1, 2018, may convert in nonconsecutive Use Years.

05

BEYOND



Go
BEYOND.

Take your Portfolio Points even further and enjoy curated destination experiences, cruises, unique guided and culinary tours worldwide, local outings at select Hyatt Vacation Club destinations, and more.

Cruises:

Take cruises in some of the most sought-after destinations in the world, such as:

- Alaska
- The Mediterranean
- Greek Islands
- The Caribbean

Guided Tours:

Choose from Classic Tours, Exploration Tours, and Spotlight Tours for exciting experiences in intriguing destinations, such as:

- Machu Picchu and the Galapagos Islands
- Australia and New Zealand
- Iceland
- Ireland
- The Alps
- Spain
- Portugal
- Italy
- London
- Morocco
- Africa

Culinary Tours:

- Experience some of the world's tastiest places with customizable food-centric tours led by local expert guides. Plus, enjoy time on your own to explore the area.

Local Outings at Select Hyatt
Vacation Club Destinations:

Make a reservation at the resort for fun experiences, such as:

- Water sports in Key West
- Jeep tour in Sedona
- Golf in San Antonio
- Big Sur guided hike in Carmel

Access to the BEYOND program and other vacation experiences made available through the HPC Club Benefits Program is subject to the terms and conditions as outlined in the applicable HPC Club documents. Actual experiences made available through the BEYOND program may be provided via contractual arrangements with third-party providers and may require the payment of additional fees. The experiences described herein are examples of potential vacation opportunities that may be available through the BEYOND program and are subject to change. Hyatt Hotels Corporation, HV Global Group, Inc., and their respective affiliates and subsidiaries make no warranty, express or implied, as to the condition, capacity, performance, or any other aspect of the activities, events, or service providers listed herein. No inquiry has been made into the activities or events, or the qualifications or the quality of services offered by the providers. Do not consider this an endorsement of or recommendation for any of the activities, events, or providers. The BEYOND program is subject to change or termination without notice.

Destination Credit at Select Hyatt
Vacation Club Resorts:

- Redeem your Portfolio Points for Destination Credit to use for eligible activities, on-site food, and beverage options at participating resorts.
- A confirmed reservation is required prior to purchasing Destination Credit.
- Destination Credit needs to be purchased at least 3 days prior to check-in.

Destination Credit must be activated by reservation holder at the Concierge desk upon arrival at the resort. Destination Credit may only be used during corresponding reservation occupancy and will expire at checkout. Any unused portion of the Destination Credit shall be nonrefundable and may not be transferred or applied to another reservation or future stay. Additional restrictions may apply as determined by resort management. Upon activation, Destination Credit will be credited to the guest folio and applied at checkout only to charges for eligible amenity services, merchandise, and food and beverage outlets purchased on-site and charged to your villa. Not valid for room, tax, gift cards, gratuities, charitable donations, or any other items, fees, or services. Designated food and beverage outlets are subject to change.



Additional Program Details

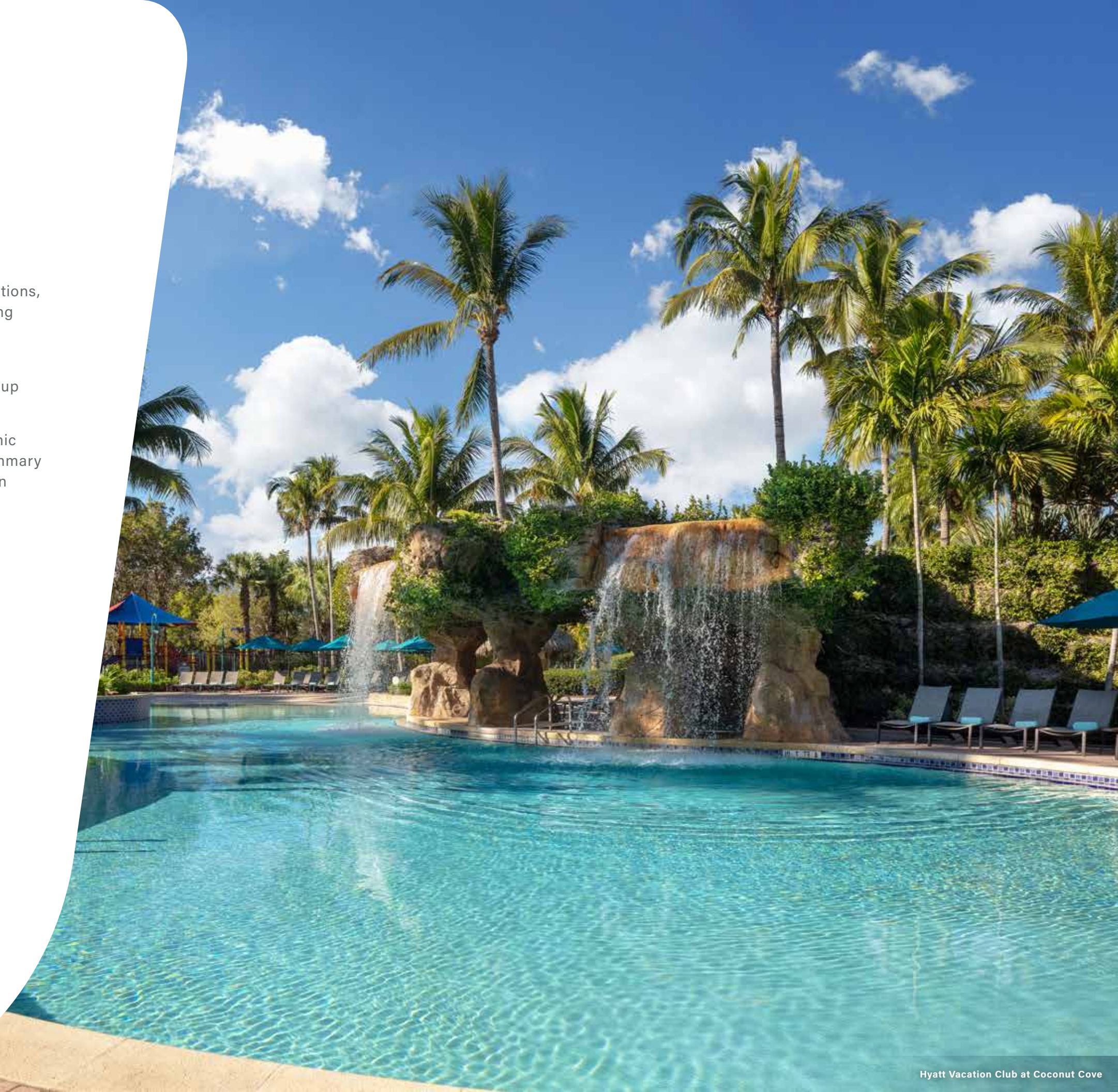


Getting the Most Out of Your Ownership

If you're looking for the inside scoop on how to get the best vacations, you're in the right place. These tips should help make the planning almost as much fun as the traveling.

- Book early. You may use your Portfolio Points for reservations up to 12 months before your check-in.
- Visit The Lounge to check your Account Summary. This dynamic vacation planning tool will provide you with an up-to-date summary of your Portfolio Points, show you the dates of your reservation periods, and help you stay on top of your Ownership so you don't miss out on a single great vacation.

Options and benefits are subject to change from time to time without notice.



Your Portfolio Points Use Year

- Portfolio Points are distributed on the Sunday of Week 1, 12 months prior to the Use Year, and expire on the Saturday of Week 52 of the active Use Year.
- Points must be applied toward vacations within their Use Year (or banked to a future Use Year) before their expiration date.
- Portfolio Points are a flexible currency and may be banked into a future Use Year or borrowed from a future Use Year to use in the current Use Year. They can even be transferred to another Owner.

How To Bank Points to a Future Use Year

- The deadline for banking Portfolio Points depends on your Membership Tier.
- You may bank some or all of your Portfolio Points to use in the following 2 years.
- Banked Portfolio Points may be used to:
 - Book a vacation or place a request for Portfolio Program accommodations beginning 6 months prior to your desired check-in date¹
 - Go BEYOND with cruises, culinary and guided tours, local outings, and more²
 - Book a vacation or place a request for other Heritage Collection resorts through Club-to-Club Exchange up to 12 months prior to your preferred check-in date
 - Exchange through Interval International^{®3}
 - Convert to World of Hyatt[®] Bonus Points⁴

¹ Fees apply: \$41 online; and \$47 via phone. Fees are subject to change. Refer to Hyatt Vacation Club Portfolio Program Rules and Regulations and the Club-to-Club Exchange Agreement for details.

² Access to other vacation experiences available through the BEYOND program is subject to the terms and conditions as outlined in the applicable HPC Club documents. Actual experiences may be provided via contractual arrangements with third-party providers and may require the payment of additional fees. The experiences described herein are examples of potential vacation opportunities and are subject to change.

³ Participation is subject to the Interval International[®] Terms and Conditions of Individual Membership and Exchange (T&Cs). Access to resorts and services described as part of the Interval Network is provided via an affiliation with Interval International, Inc. and is subject to Interval International, Inc.'s T&Cs. Actual participating resorts are subject to change.

⁴ Eligible Owners can convert their Portfolio Points to World of Hyatt[®] Bonus Points subject to applicable terms and conditions, limitations, and payment of any applicable transaction fees. All hotel stays and other benefits offered through the World of Hyatt program are also subject to the terms and conditions and limitations that apply to the World of Hyatt program generally, as determined by Hyatt Hotels Corporation in its sole discretion. World of Hyatt is owned and operated by Hyatt Hotels Corporation.



Hyatt Vacation Club at Beach House

Banking Timeframes

	MEMBERSHIP TIER ⁵	BANKING DEADLINE ⁶
	CLASSIC Up to 2,200 Portfolio Points	6 months before the end of the Use Year
	EXECUTIVE 2,201–4,399 Portfolio Points	5 Months before the end of the Use Year
	PREMIER 4,400–6,599 Portfolio Points	4 Months before the end of the Use Year
	ELITE 6,600 or more Portfolio Points	3 Months before the end of the Use Year

⁵ Knowing your Membership Tier is helpful. The number of Portfolio Points in your account determines your Membership Tier and associated program benefits.

⁶ Once banked, the transaction is final and may not be reversed. Individuals who purchased their Ownership from a third party may bank their Portfolio Points 6 months before the end of the year. Biennial interests may not be banked.

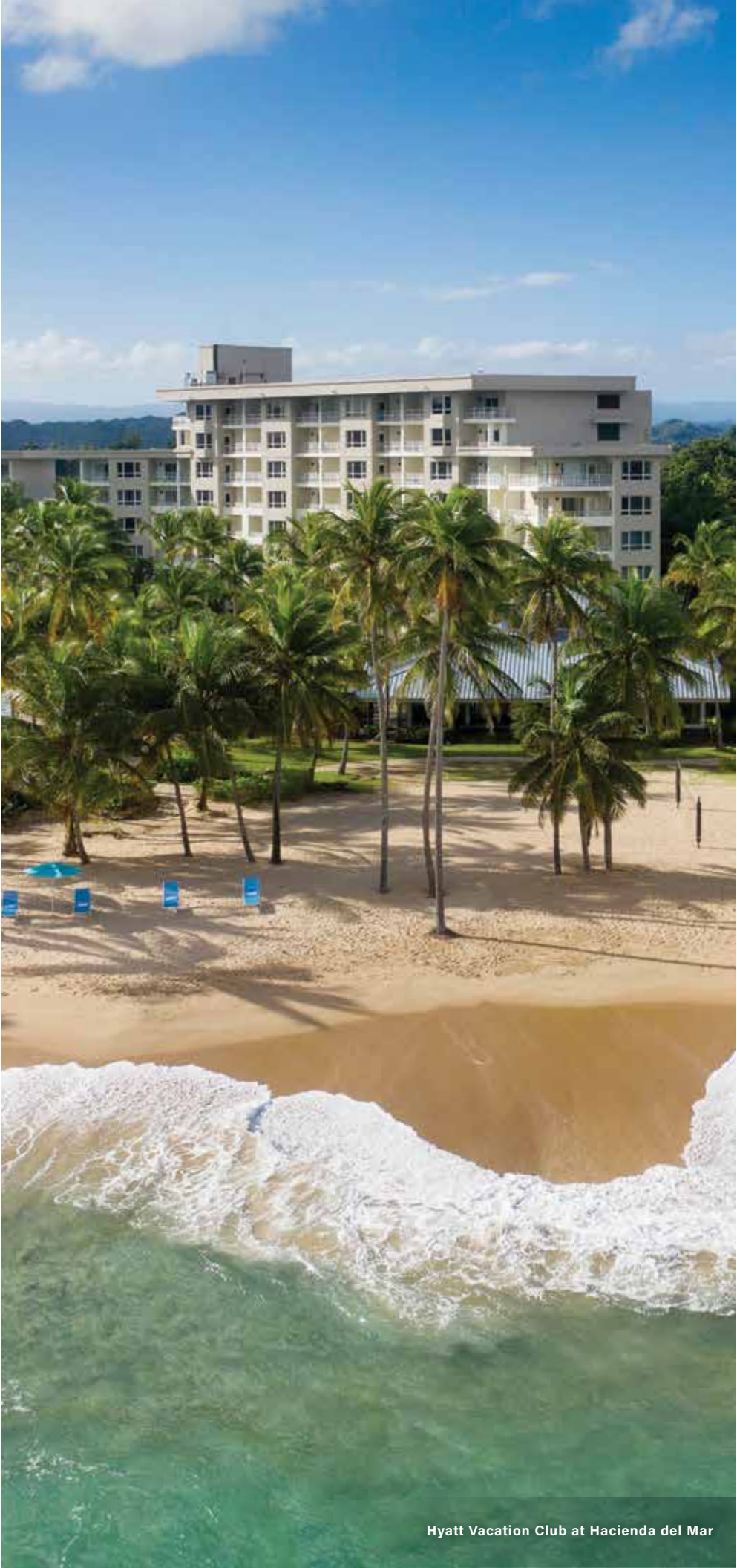
How To Borrow Points from a Future Use Year

- Borrow all or a portion of your points from the next succeeding Use Year for use in the current reservation window — without any fees.
- Reserve full or split weeks at least 60 days before your desired arrival.
- When you borrow points, you forfeit your Home Resort Preference Period rights for the year in which the points were borrowed.
- If your reservation is canceled, the points will be returned to the Use Year from which they were borrowed.
- Biennial Owners may not borrow points.

Borrowing Timeframes

	MEMBERSHIP TIER*	EARLIEST TIMEFRAME WHEN PORTFOLIO POINTS MAY BE BORROWED
	CLASSIC Up to 2,200 Portfolio Points	3 months prior to arrival
	EXECUTIVE 2,201–4,399 Portfolio Points	4 months prior to arrival
	PREMIER 4,400–6,599 Portfolio Points	5 months prior to arrival
	ELITE 6,600 or more Portfolio Points	6 months prior to arrival
	OWNERS with Portfolio Points purchased from unauthorized brokers or third parties	30 days prior to arrival

* Knowing your Membership Tier is helpful. The number of Portfolio Points in your account determines your Membership Tier and associated program benefits.



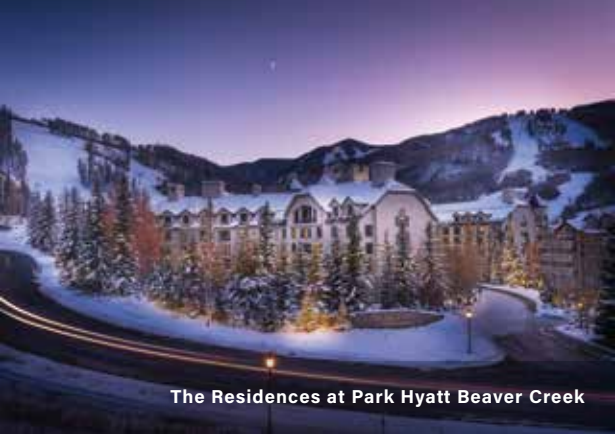
Hyatt Vacation Club at Hacienda del Mar



The Residences at Mountain Lodge



The Residences at Main Street Station



The Residences at Park Hyatt Beaver Creek

How To Transfer Points to Another Owner

Give the gift of vacation memories by transferring your points to another Portfolio Program Owner.

- Transfers are allowed using Portfolio Points with the same Use Year.
- Transfer as many and as often as you like. Transaction fees apply: \$30 online; \$36 via phone. Fees are subject to change.
- To transfer Portfolio Points, call 800.GO.HYATT.

Annual Conversion Option

When you own both fixed weeks and Portfolio Points, you have the option to convert your fixed week(s) to Portfolio Points annually.* You will receive an equal number of Portfolio Points as your fixed week's Club Points value. After the conversion, your new Portfolio Points total will determine your Membership Tier for the year.

The conversion period starts the Sunday of Week 1 and ends the Saturday of Week 12 of the preceding year. For example, you can elect to convert your 2025 Club Points by Week 12 of 2024. Converting weeks to Portfolio Points gives Club Points Owners exclusive benefits.

- Annual conversion lets you access your Portfolio Points at least one year before your fixed week would have occurred.
- You may gain access to high-demand destinations using the request list process.
- Your Membership Tier may increase during the year you convert your weeks into Portfolio Points. Remember, higher Membership Tiers offer more flexible timeframes, plus they allow you to convert a higher percentage of Portfolio Points to World of Hyatt® Bonus Points.** Only fixed weeks purchased through the developer or an authorized broker are eligible to be converted to Portfolio Points.
- Use your extra Portfolio Points for other vacation options you're eligible for, like reduced-points stays through Jaunts or BEYOND experiences.

Important Things To Know About Annual Conversion Option:

- The entire annual fixed week must be converted.
- Only fixed weeks may be converted.
- Float weeks can't be converted.
- Fixed weeks can only be converted into an active Use Year with allocated Portfolio Points.
- Please see the Exchange Program Disclosure Guide for Members of the HPC Club for full terms and conditions related to Annual Conversion.

* Refer to Hyatt Vacation Club Portfolio Program Rules and Regulations and the Club-to-Club Exchange Agreement for details.
** Eligible Owners can convert their Portfolio Points to World of Hyatt® Bonus Points subject to applicable terms and conditions, limitations, and payment of any applicable transaction fees. All hotel stays and other benefits offered through the World of Hyatt program are also subject to the terms and conditions and limitations that apply to the World of Hyatt program generally, as determined by Hyatt Hotels Corporation in its sole discretion. World of Hyatt is owned and operated by Hyatt Hotels Corporation.

Hyatt Vacation Club at Piñon Pointe

Requesting To Stay at Heritage Collection Resorts

When both reservation windows are open, you can place a request for vacations at Portfolio Program accommodations up to 14 months in advance, and at other Heritage Collection resorts up to 18 months in advance. Requesting both is recommended to increase the likelihood of booking your top vacation preferences. This exclusive benefit is only available to Portfolio Points Owners.

- Owners can place requests for 2-, 3-, 4-, or 7-night stays up to 18 months prior to arrival.
- Requests are fulfilled on a first-come, first-served basis.
- There’s no limit to the number of different vacations you may request.
- The Portfolio Points used for the vacation must match the Use Year of the desired reservation check-in date.
- The request process is automated, so the first resort on your list that becomes available will be confirmed automatically, and your other requests will be canceled.

Remember, to confirm a requested vacation if it becomes available, you'll need the required number of Portfolio Points for the reservation fee and a valid credit card.

Additional Costs

Housekeeping Services

All Membership Tiers include housekeeping for one stay and can include housekeeping for up to four stays. Additional housekeeping fees are collected by the resort for the benefit of the association.

	MEMBERSHIP TIER*	NUMBER OF HOUSEKEEPING SERVICES INCLUDED IN MAINTENANCE FEE
	CLASSIC Up to 2,200 Portfolio Points	1
	EXECUTIVE 2,201–4,399 Portfolio Points	2
	PREMIER 4,400–6,599 Portfolio Points	3
	ELITE 6,600 or more Portfolio Points	4

Maintenance Fees, Taxes, and Club Dues

- Maintenance fees are based on the number of Portfolio Points owned.
- If you’re a biennial Owner, you will be billed taxes and maintenance fees on the years you have occupancy.
- Club Dues are billed annually — even for biennial Owners. This covers your Interval Gold® Membership and provides access to all Heritage Collection resorts — including those resorts that are available through Club-to-Club Exchange.

Transaction and Reservation Fees

Information on transaction and reservation fees is available under the Owner Resources section on The Lounge.

* Knowing your Membership Tier is helpful. The number of Portfolio Points in your account determines your membership Tier and associated program benefits.

GO HYATT Team

Call: 800.GO.HYATT (800.464.9288) within the U.S.

Call: 305.668.3406 outside the U.S.

Or visit thelounge.hyattvacationclub.com.

Operating Hours

Monday through Friday: 9 AM to 8 PM Eastern Time

Saturday: 9 AM to 5 PM Eastern Time



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